



# Clinic Guidelines



## CLINIC GUIDELINES

# Your visit

Your cancer doctor (Oncologist) will manage your cancer care. If they are not available, you can talk with the cancer doctor on call. If you need to come to the hospital, the cancer doctor who is caring for hospital patients will see you.

You will still see your primary care doctor or nurse for regular physical exams and health care as needed. Please keep track of all the medications you take. We will check this list with you at every appointment.



## CLINIC GUIDELINES

# Guests and visitors

### Under regular circumstances:

- You may have visitors sit with you during your treatment in the infusion room, however, this is limited to no more than 2 people at a time due to space.
- Children may come to your clinic appointments. They are only allowed in specific areas. This is to protect patients whose immune systems are weak.



## CLINIC GUIDELINES

# Guests and visitors

- Children under 13 are not normally allowed in the infusion room. This is to protect patients with weak immune systems. If you do need to bring a child under 13, please let us know ahead of your appointment. We will review your request and make a safety plan if you can bring your child.



## CLINIC GUIDELINES

# Food and drinks

## in the treatment unit

We have some light snacks available to you for free in the treatment unit. Ask a nurse, medical assistant or volunteer if you would like something. You may also buy food from a menu and have it delivered.

OHSU Food Services takes Visa and MasterCard.

## CLINIC GUIDELINES

# What not to bring to your appointment

- Pets. You may bring a certified service animal to some areas.  
Please let us know before your appointment if you need to do this, since there are some limits to where service animals are allowed on each floor



## CLINIC GUIDELINES

# What not to bring to your appointment

- Anything with a strong scent, such as perfume, body spray or nail polish.





## CLINIC GUIDELINES

# Cell phones

Please be respectful of those around you.

We ask that you do not talk on your phone during treatment or use it when we are with you during a clinic appointment.

During treatment, you may text, play games or use your phone for other quiet activities. Please silence your phone to keep from disturbing other people in the treatment room.





## SUPPORT SERVICES

# Prescription refills

Please call your pharmacy first for refills for your medications. Plan ahead and do not wait until you are out or almost out of your medications to ask for a refill. Our staff will ask your doctor or nurse for a refill within 3 business days.



**SUPPORT SERVICES**

## Contacting your health care team

- Hematology & Medical Oncology Clinic at CHH2  
**503-494-6594**
- Triage Nurse **503-418-0669\***
  - If your caregiver becomes sick, please call the triage line for advice on how to stay safe
- Clinic Scheduling **503-494-5058**

\*These phone numbers will connect you to the on-call physician when the clinic is closed.



**SUPPORT SERVICES**

# Contacting your Community Hematology/Oncology (CHO) team

**Regular clinic hours are 7 a.m.–5:30 p.m.**

Beaverton Clinic

15700 S.W. Greystone Court, Beaverton, OR 97006

**971-262-9000**

East Portland (Adventist) Clinic

10000 SE Main St., Suite 350 Portland, OR 97216

**971-262-9800**

Gresham (Mt. Hood) Clinic

24988 SE Stark St., Suite 140 Gresham, OR 97030

**971-262-9500**

Northwest (Good Samaritan) Clinic

1130 NW 22nd Ave., Suite 150 Portland, OR 97210

**971-262-9600**

Tualatin (Meridian) Clinic

19260 SW 65th Ave. Suite 140 Tualatin, OR 97062

**971-262-9700**

**A provider is available for emergencies after-hours (before 7 a.m. & after 5:30 p.m.) through your clinic phone number.**

# Thank you!

To open a pdf of this presentation, please see  
the PDF icon on our website.



**CLINIC GUIDELINES**

Certificate of Completion

SIGNATURE

DATE