



# **CORNWALL POLICE SERVICE 2019 ANNUAL REPORT**



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“WE ARE PROUD TO HAVE A TEAM OF  
**DEDICATED PROFESSIONALS**  
TIRELESSLY WORKING TO KEEP OUR COMMUNITY SAFE.”

- CHIEF DANNY AIKMAN

# MESSAGE FROM THE CHIEF

As Chief of Police I am very pleased to present the 2019 Annual Report for the Cornwall Police Service (CPS).

The vision of the CPS is “A safer Cornwall for all enjoy” and our Strategic Plan is based on three high level pillars: Community Engagement, Organizational Excellence , and Crime Reduction.

The CPS is committed to collaborating with individuals, institutions, and other organizations in the interest of community safety. Our members take pride in the work they do, knowing they are part of a well-trained team of dedicated professionals.

We value all our employees and make their health and wellness a top priority. In 2019, we demonstrated this commitment through the introduction of a Wellness Plan, focusing on the physical, psychological and emotional well-being of our employees and their families.

On the crime front in 2019, the CPS responded to 18,363 calls for service, which represents more than a 9% increase over 2018. The total number of individuals arrested in 2019 was 1,846 while dealing with 4,617 criminal offences.

Mental health crisis intervention continues to be a challenge facing CPS with a 155% increase in mental health related calls for service in the past decade. In response, we have introduced the Vulnerable Sector Mobile Acute Response Team (VSMART), which pairs a police officer with a member of the Mental Health Crisis Team from the Cornwall Community Hospital to respond directly to crisis calls. We are confident the VSMART will decrease the number of times police are required to respond to crisis calls as well as reduce the amount of time officers spend at the hospital waiting for people in crisis to be seen by a mental health professional.

2019 saw 35 partner agencies continue their collaborative work with the Cornwall, Stormont, Dundas & Glengarry (CSDG) Situation Table. Most situations that come to the Table concern a single individual, a family, or a group of people that are affected by multiple risk factors, including mental health issues, domestic conflict, addictions and homelessness. The CSDG Situation Table works to mitigate the risks rather than wait for a harmful incident that would require an emergency response, all while protecting the privacy of the people being assisted.

In support of CPS efforts to enhance traffic safety, our members emphasized targeted enforcement, focusing on impaired driving laws, the rules of the road and parking offences. 2019 saw a significant increase in our use of social media to share information with the public.

Visits to our Facebook page alone in 2019 totalled 3,819,470, which is a powerful testament to the ability of social media to communicate with our community. Continued growth of this invaluable communication tool is anticipated to evolve in future community safety efforts by the service.

Through the pursuit of organizational excellence, the CPS continued its efforts in 2019 towards maintaining CALEA Law Enforcement Accreditation. This Accreditation recognizes the ongoing efforts of the service to demonstrate compliance with the highest level of international policing standards.

Please take the time to carefully read through our 2019 Annual Report. It serves as an important method of reporting back to the community we serve.

Danny Aikman  
*Chief of Police*

# MESSAGE FROM THE CHAIR OF THE POLICE SERVICES BOARD

The Cornwall Police Services Board is comprised of five members and a part-time secretary. The Board Chair is myself, Glen Grant, the Vice-Chair is Michel Payette and the Board members are Mayor Bernadette Clement, Martha Woods and William Beattie. The secretary is Carmen Cousineau.

In early 2019, a new Board was formed, with all members being new except for Michel Payette, who had been a member of the previous Board. Being a relatively new Board, Chief Danny Aikman and Deputy Chief Shawna Spowart assisted us by introducing the various departments of the Cornwall Police Service (CPS) at each of our monthly meetings. The presentations gave the Board members an in-depth knowledge of the many services and the employees responsible to deliver these services. The presentations were very educational and assisted the Board in our deliberations.

The 2019 CPS Annual Report details some of the many efforts of the service in engaging members of the public and keeping our community safe. The Board is very pleased with the many accomplishments achieved by the CPS over the course of 2019, which have demonstrated the service's commitment to working with various partners and the citizens of Cornwall to build a safer and stronger community.

Despite challenges faced in the overall field of policing, the Board has witnessed the numerous efforts of the service to safeguard employee wellness, provide purposeful training to its members, and utilize strategic planning to ensure the overall excellence of the CPS. I look forward to seeing the continued efforts of the CPS towards achieving all of its strategic priorities.

This past year has been very educational for myself and my fellow Board members. We have had an opportunity to witness the effective leadership of Chief Danny and Deputy Chief Shawna and the dedication of our police service employees. **Our community is in good hands.**

Glen Grant

*Chair of the Cornwall Police Services Board*

## ABOUT THE BOARD

In Ontario, every police service must have a Police Services Board to provide civilian governance and accountability. The Cornwall Police Services Board assumes the role of policy direction and administration of



**Mrs. Martha Woods**  
*Community Representative*



**Mr. Michel Payette**  
*Provincial Appointee*



**Mr. William E. Beattie**  
*Provincial Appointee*



policing in our community. Among its many specific duties, the Board determines general organizational objectives and priorities, establishes policies and oversees the ethical conduct of the organization.



**Mayor Bernadette Clement**  
*City Council Appointee*



**Mr. Glen Grant (Chair)**  
*City Council Appointee*



**Mrs. Carmen Cousineau**  
*Secretary*

# OUR PEOPLE



142 EMPLOYEES



89 SWORN OFFICERS



39 CIVILIANS



10 SPECIAL CONSTABLES



18 PART-TIME EMPLOYEES



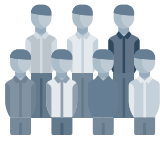
8 AUXILIARY MEMBERS



8 MOBILE COMMUNITY WATCH MEMBERS



# OUR COMMUNITY



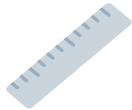
**46,589  
CITIZENS**



**756.8 PERSONS  
PER SQUARE KM**



**21,659  
HOUSEHOLDS**



**61.83 SQUARE  
KM IN SIZE**



**8 PATROL ZONES**



**OFFICER TO  
RESIDENT RATIO:  
1:575**

# OUR BUILDINGS

The Cornwall Police Service has two stations in the City of Cornwall. Our headquarters, located at 340 Pitt Street, is our primary station where the majority of our services are accessible out of. Our Crime Reduction and Community Partnerships office, commonly known as the “East End Station,” is located 330 Montreal Road. This office is where our Vulnerable Sector Unit, Youth Services Unit and Crime Prevention Unit operate out of.







# YEAPRIL REVIEW 2019

SERVICE DE POLICE DE  
**CORNWALL**  
POLICE SERVICE

*Integrity, Respect, Empathy*



SERVICE DE POLICE DE  
**CORNWALL**  
POLICE SERVICE

*Integrity, Re*

*respect, Empathy*



SERVICE DE POLICE DE  
**CORNWALL**  
POLICE SERVICE

*Integrity, Respect, Empathy*



SERVICE DE POLICE DE  
**CORNWALL**  
POLICE SERVICE

*Empathy*



SERVICE DE POLICE DE  
**CORNWALL**  
POLICE SERVICE

*Integrity*



SERVICE DE POLICE DE

**CORNWALL**

POLICE SERVICE

INTEGRITY, RESPECT, EMPATHY



# CALEA

## ACCREDITATION

Since 2006, the Cornwall Police Service (CPS) has been a member of the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA®).

In 1979, the Commission was created through the combined efforts of four major law enforcement organizations; the International Association of Chiefs of Police, National Organization of Black Law Enforcement Executives, National Sheriffs' Association and the Police Executive Research Forum.

The purpose of the Commission is to develop standards based on international best practices in public safety, and to establish and administer the accreditation process. The accreditation process is how a public safety agency voluntarily demonstrates how it meets professionally recognized criteria for excellence in management and service delivery.

The CPS received its first Basic Law Enforcement Award in 2016. Since then, our service has been working diligently towards being re-accredited in 2020, which involves a meticulous site-based assessment of community engagement, policy, procedures, equipment and facilities by CALEA assessors. The site-based assessment occurred in December of 2019 and included a tour of CPS facilities, interviews with staff members of all levels, a review of our compliance, as well as a public meeting. The public meeting was held on December 3, 2019 at the Benson Centre in Cornwall. The CPS was fortunate to witness over 40 community partners in attendance, who spoke highly of the level of community engagement offered by our service.

On Saturday, March 21, 2020, the CALEA Commission voted to approve reaccreditation of the CPS. CALEA President Anthony Purcell and Executive Director W. Craig Hartley, Jr. will be formally awarding the CPS with accreditation, signifying excellence in public safety and commitment to community. Our police service now moves into CALEA's four-year Accreditation cycle that includes four annual remote, web-based file reviews and a site-based assessment in the fourth year.

"This award of accreditation does not come easy," said CALEA President Anthony Purcell, Chief of Police, University of Alabama at Birmingham Police Department. "Agencies must go through a rigorous review and evaluation of their organization and then implement the necessary policy and procedure changes. The process does not stop at that point. By voluntarily choosing to seek CALEA accreditation, the agency commits to an ongoing review of adherence to CALEA's standards. Each community with CALEA accredited agencies should feel confident that their public safety organization is going above and beyond and operating under the highest standards in public safety."

For more information on CALEA, please visit [www.calea.org](http://www.calea.org).

A photograph showing the back of a police officer in a dark uniform and a peaked cap with a red band. A hand is resting on his right shoulder. In the background, a white paramedic vehicle is visible with '911' and 'PARAMEDIC' markings.

# MAKING WELLNESS

The health and wellness of Cornwall Police Service (CPS) employees has been a top priority for the service. In mid-2019, the service began the development of a Wellness Plan, aimed towards promoting a culture of physical, psychological and emotional well-being, while providing prevention and support initiatives that strive to achieve a better quality of life for CPS employees and their families.

A Wellness Committee was formed and was successful in implementing a number of initiatives, focused in four categories of well-being: physical, emotional, intellectual and morale. Some of these initiatives included a family BBQ, resiliency training, healthier vending machine options, upgrades to the CPS Quiet Room, as well as a new partnership with Wounded Warriors Canada. Wounded Warriors Canada is a national mental health charity that provides mental health programs to support Veterans, First Responders and their families. Under the agreement, the CPS will share resources and refer members in need of mental health support to the programs offered by Wounded Warriors Canada.



# EMPLOYEE A PRIORITY

In 2019, the CPS also launched a new Employee and Family Assistance Program (EFAP), providing employees and their families with confidential and anonymous short-term counselling, trauma care and various supports related to a wide variety of issues and areas of wellness.

Further to these new initiatives, 2019 also introduced a Safeguard Wellness Program. The program is designed to ensure the suitability and continued psychological wellness of employees assigned to particular units. The policy outlines the provision of support for members, who by nature of their assignment, experience routine exposure to psychological stressors, including but not limited to, cumulative exposure to traumatic events, vicarious trauma and compassion fatigue.

These initiatives are just a few of many steps towards building resiliency among our members and is a part of the overarching Wellness Plan for the CPS.



**Vibrant  
Communities**  
OUR SAFETY AND WELL-BEING PLAN

**lonkwanatiiohskats**  
SKEN:NEH AKENIHA:KE ONKWATONHNETSHE:RA

**Collectivités  
dynamiques**  
NOTRE PLAN DE SÉCURITÉ ET DE BIEN ÊTRE

On January 1, 2019, the Government of Ontario mandated municipalities (single and upper tier) to prepare and adopt a Community Safety and Well-Being (CSWB) plan by December 31, 2020. The goal of CSWB planning is to achieve the ideal state of a sustainable community where everyone is safe, has a sense of belonging, access to services and where individuals and families are able to meet their needs for education, health care, food, housing, income, and social and cultural expression.

The City of Cornwall and Cornwall Police Service (CPS) have taken a proactive and collaborative approach towards the development of a CSWB plan. In December 2019, the plan was endorsed by the Cornwall City Council, the Stormont Dundas Glengarry Council and the Mohawk Council of Akwesasne with the understanding that the plan will be revised and refined by the Social Development Council of Cornwall and Area's –Vibrant Communities Initiative over the next year.

The Vibrant Communities –Our Safety and Well-Being (VC-SWB) Plan version 1 includes strategies for our regional safety and well-being at four levels of intervention: social development, prevention, risk intervention, and emergency response. There are four pillars that the focus group identified, which are mental health, access to health services, poverty and community safety. Over the next year, the Social Development Council with the assistance of the working groups in partnership with subject matter experts will undertake a review of assumptions, activities, deadlines, milestones and tasks.

The Cornwall, Stormont, Dundas and Glengarry (CSDG) Situation Table is a branch of the CSWB plan, which formally began in 2017. The Table is made up of a core group of primary agencies representing social services, police/justice, health services and education, who are trained to collaborate in a weekly process of risk detection, disciplined information-sharing and rapid intervention. Since the beginning of the table, the CPS has continued to be an active participant in providing support to individuals and families who are at an acutely elevated risk of experiencing harm and crisis.



Cornwall Stormont Dundas Glengarry

# **SITUATION TABLE** **TABLE D'INTERVENTION**

PARTNERING FOR A SAFE & CARING COMMUNITY

PARTENARIAT POUR UNE COMMUNAUTÉ  
SÉCURITAIRE ET BIENVEILLANTE

## **2019 SITUATION TABLE SUMMARY**

**23**

**SITUATIONS  
OPENED IN 2019**

**61%**

**OF SITUATIONS  
INVOLVED CPS**

**82%**

**OF SITUATIONS  
CONCLUDED WITH  
OVERALL RISK  
LOWERED SINCE 2017**

**12**

**INDIVIDUALS  
REFERRED IN  
2019**

**9**

**FAMILIES  
REFERRED IN  
2019**

**35**

**AGENCIES  
INVOLVED**

**42%**

**OF INDIVIDUALS  
REFERRED WERE  
BETWEEN 40-59  
YEARS OLD**

**MENTAL HEALTH,  
ANTISOCIAL/  
PROBLEMATIC  
BEHAVIOUR AND  
HOUSING ARE TOP  
RISK CATEGORIES**

**0**

**INDIVIDUALS  
UNDER THE AGE  
OF 11 REFERRED**



# DAY OF

On October 11th, 2019, various women of the Cornwall Police Service (CPS) met with a number of local girls, aged 8-12, to speak about their experiences in the field of policing., in hopes of inspiring the young ladies to pursue their dreams in whatever field they eventually choose. The event featured some of CPS' female officers, detectives, special constables, as well as support staff, including Data Entry Clerks and Property Clerks.

The CPS is proud to have a number of strong, intelligent and inspirational women a part of our service. In 2018, the service witnessed its first ever female to become the Deputy Chief of Police, Shawna Spowart. In 2019, the service also witnessed its first female to join the Cornwall Emergency Response Team, being Constable Jessica Legue.



# THE GIRL

## *Highlighting women in policing*

These women have paved the way for women in policing to continue to work towards their goals and achieve great accomplishments throughout their careers.

The CPS is always looking for energetic, passionate and dedicated women to join our team. We have a wide range of opportunities available in various areas of our service. If you have ever been curious about a career in policing, we invite you to attend one of our sworn and/or civilian information sessions to learn more about the opportunities available. To learn more, visit [www.cornwallpolice.ca](http://www.cornwallpolice.ca) and follow us on social media for updates on upcoming recruitment events.

# PART OF THE TEAM

**Meet Constable Jessica Legue. Cst. Legue joined the CPS in January of 2016 as a police constable and has been continuing to develop a wide-range of skills over the last four years. Some of those skills come from joining the Cornwall Emergency Response Team (C.E.R.T.).**

**C.E.R.T. was introduced in 1998 to the citizens of Cornwall. The team has swiftly and effectively resolved hundreds of high-risk incidents to date. The officers selected for this unit carry out their regularly assigned duties when not deployed on a tactical call for service.**

**The team's purpose is to provide the citizens of Cornwall with a trained resource to effectively and safely contain and control a volatile situation. The team will respond to hostage situations, barricaded persons and weapon calls. C.E.R.T. is a police team with advanced training in specialized weapons and tactics, as well as handling difficult situations with the utmost concern for the preservation of human life.**

**Becoming a member of C.E.R.T. has been a long-term goal of Cst. Legue since joining the CPS. An opportunity to join the team presented itself in 2019, which is when Cst. Legue submitted her application. Upon qualifying, she underwent job-specific testing that is both physically and mentally demanding. She was successful in qualifying for C.E.R.T. on her first attempt.**

**When asked why she initially became interested in joining C.E.R.T., Cst. Legue explains "I love being a part of a team environment. Sports and fitness have always been a big part of my life, and I love that I am able to apply that to my career through being a member of C.E.R.T."**

**Cst. Legue adds that she enjoys the challenges associated to being a part of the team. "Every situation that we are called out to is different and the challenges that we are faced with truly help us to become more adaptable and to rely on each other."**

**"When you're on the team, you hold yourself accountable for the members you work with. You need to be available to respond at any given time, which is why the physical and mental training for this position is so important. Since joining the team, I've learned so much from my teammates and have been able to elevate my ability to react and provide a coordinated response, while putting the safety of the public at the forefront."**

**Cst. Legue is extremely humbled to have joined the team in 2019. As the first female C.E.R.T. member, she looks forward to a long tenure on the team and resolving many more challenging incidents in the years to come, assisting in the pursuit of a safer Cornwall for all to enjoy.**



***“The training associated to C.E.R.T is crucial in preparing us and exposing us to a higher level of risk, to ensure we are ready to face any obstacle and respond in any working environment with unpredictable conditions.”***



# EMPLOYEES MAKING A DIFFERENCE.

## CPS DISPATCHER AWARDED ON-DUTY DIFFERENCE MAKER BY POLICE ASSOCIATION OF ONTARIO

In May 2019, CPS Dispatcher, Mylène Lacroix was awarded the “On-Duty Difference Maker - Civilian Police Service Employee” Award by the Police Association of Ontario.

Deemed by her nominator as a “selfless individual whom consistently completes the kindest of deeds for her co-workers, her friends, and her community” Mylène is well recognized by her peers for her constant willingness to help others. One of her biggest accomplishments has been developing “Project Under Things.”

In 2018, she made her first mission trip to Uganda where she submerged herself in the African community. She continued to advocate for this mission by continuing to raise awareness locally through her friends and co-workers, which drove her to create “Project Under Things.” The project included collecting hundreds of underpants, socks, clothing and funds to purchase much needed items for the children of Uganda. Mylène tirelessly fundraised by making and selling lip chaps, knitting and sharing her stories of inspiration.

She returned to Uganda in 2019, providing assistance to those in need, making a life-changing difference for many recipients of her kindness.

The CPS is incredibly proud of Mylène for her endless contributions towards helping others, whether it be through her role as a dispatcher, or throughout her various missions. She is well-deserving of this award and an inspiration to all who know her.





## CPS CONSTABLE AWARDED WITH SOVEREIGN'S MEDAL

In June of 2019, the CPS was proud to share that Constable Jeff Lalonde was awarded with the Sovereign's Medal for Volunteers, an award that recognizes the exceptional volunteer achievements of Canadians from across the country and pays tribute to their dedication and commitment.

From the time he was a youth, and now into his 21st year as a police officer, Constable Lalonde has continued to make serving his community a priority. He has spent five years of his career raising money for local soccer clubs, spearheading a fundraising event called "Blazers vs. Tazers", an event that has raised over \$40,000 for Blazers soccer teams.

Constable Lalonde later teamed up with his wife Cherie, to create "Crafting a Cure" which is a fundraiser in support of the Juvenile Diabetes Research Foundation (JDRF), a foundation committed to improving the lives of every person with type 1 diabetes and to curing the disease. The pair ran the fundraiser for five consecutive years, raising \$100,000 for JDRF. The event is currently going into its seventh year.

"Constable Lalonde truly exemplifies the values that make up the Cornwall Police Service," said Chief Danny Aikman. "He has continually demonstrated his inclination to help others, both inside our service, as well as within our community and we are thrilled to see him be recognized for his achievements."

## CPS OFFICER INSPIRES MEDICAL CRIME NOVEL

In October 2019, a CPS officer was recognized as the inspiration for a medical crime novel written by local emergency physician, Dr. Melissa Yuan-Innes.

The novel, "Graveyard Shift," was inspired by an incident that occurred in May of 2017, where CPS Sergeant, Scott Coulter, had located a man trespassing in a restricted area of the hospital and was found in possession of stolen medication and narcotics.

"The security guards tipped off Sergeant Coulter, who was able to apprehend the suspect red-handed," said Dr. Yuan-Innes, who had just began her shift. "But if he hadn't caught the suspect and confiscated those potentially lethal medications, I immediately pictured the resulting overdoses, respiratory arrests, and the chaos in the emergency department and on the streets."

Sergeant Coulter, who is now in his 25th year in policing, felt that he was simply in the right place at the right time.

"It's not uncommon for myself and other officers to visit the hospital during a night shift to check on and ensure the safety of staff and patients," he said. "In this case, I was fortunate to already be on scene and able to prevent the medication from leaving the site and getting into the wrong hands."

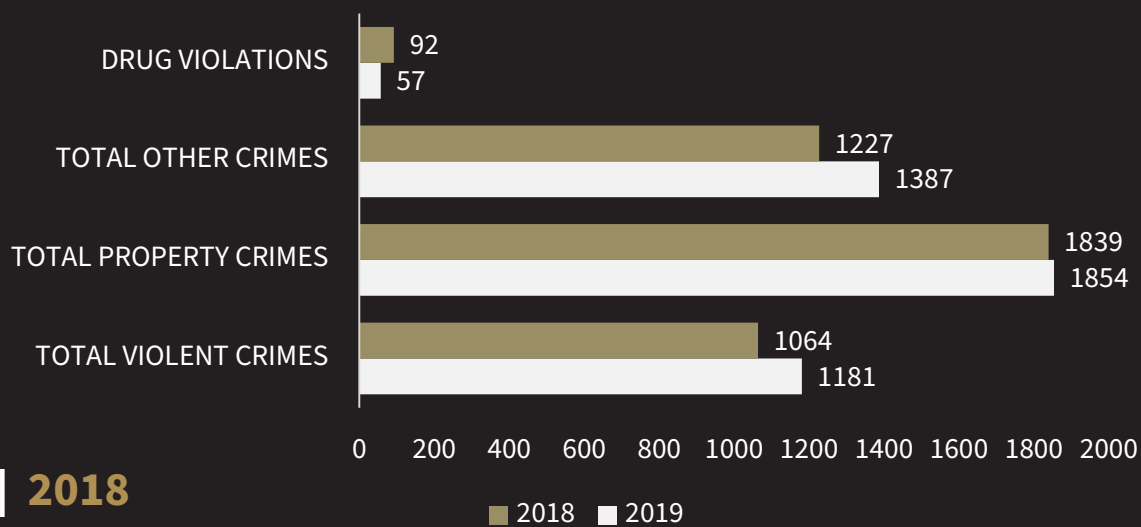
The book was officially debuted on November 1st, 2019. For more information on the book, please visit [www.melissayuaninnes.com](http://www.melissayuaninnes.com).





# 2019 IN

## CRIME SUMMARY

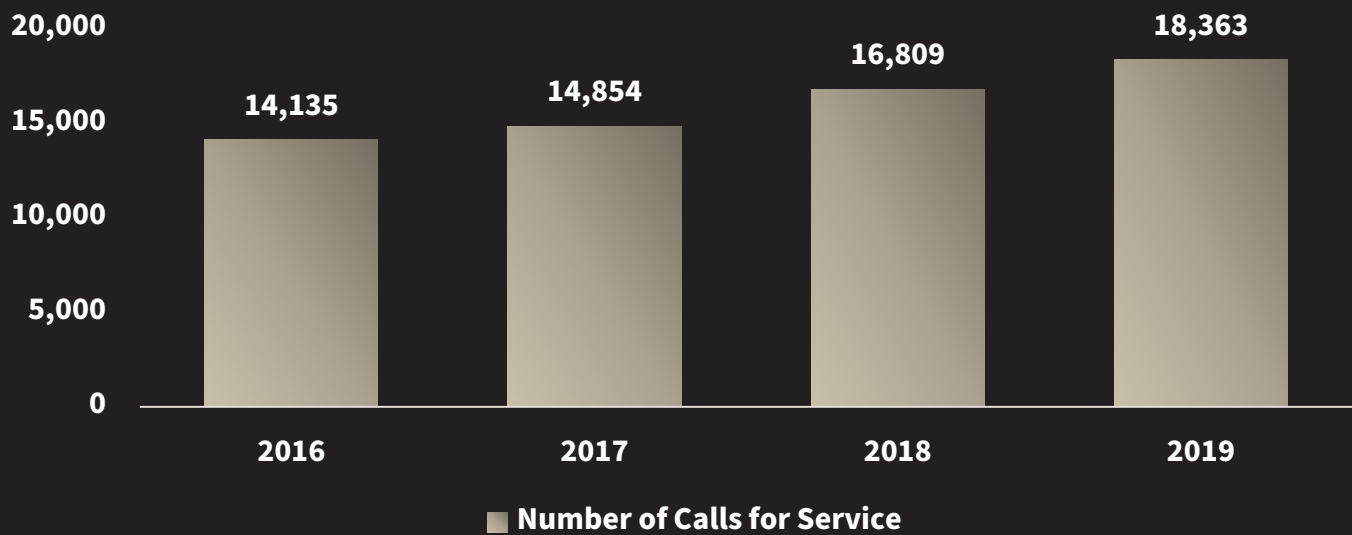


**2426** | **1633** ↑  
PROVINCIAL OFFENCES

↑ **1846** | **1718**  
TOTAL ARRESTS



# NUMBERS



**4617** | **4400**   
CRIMINAL CODE CHARGES LAID

 **228** | **272**  
YOUTH CRIMES

# 2019 IN

## STREET CRIME UNIT

**\$249,500+**

WORTH OF DRUGS, CURRENCY AND PROPERTY SEIZED BY UNIT

**200+**

CHARGES LAID BY UNIT

## COMMUNICATIONS/DISPATCH CENTRE

**2054**

9-1-1 CALLS RECEIVED

## RECORDS BUREAU

**6013**

POLICE RECORD CHECKS COMPLETED

**44**

FREEDOM OF INFORMATION APPLICATIONS RECEIVED

## COURT BUREAU

**299**

DNA ORDERS EXECUTED

# NUMBERS

## COLLISION REPORTING CENTRE

**2352**

VEHICLES INVOLVED IN A COLLISION

**525**

VEHICLES TOWED

**244**

FAIL TO REMAIN INCIDENTS REPORTED

## CORPORATE COMMUNICATIONS

**3,819,470**

REACHED ON FACEBOOK

**3891**

NEW FACEBOOK FOLLOWERS

**1,008,300**

REACHED ON TWITTER

**1,915**

NEW INSTAGRAM FOLLOWERS

# 2019 IN

## PROPERTY OCCURRENCES VIOLENT OCCURRENCES

Occurrence Type	2019	2018	Increase/ Decrease
Attempted Murder	1	2	-50.0%
Sexual Assault	81	75	8.0%
Sexual Interference	8	8	0.0%
Invitation to Sexual Touching	0	1	-100.0%
Non-Consensual Distribution of Intimate Images	3	8	-62.5%
Aggravated Assault - Level 3	13	2	550.0%
Assault With Weapon or Causing Bodily Harm - Level 2	90	101	-10.9%
Assault - Level 1	378	322	17.4%
Assault Peace Officer (Level 1 & 2)	32	19	68.4%
Kidnapping	0	1	-100.0%
Forcible confinement	8	6	33.3%
Abduction Under 14	0	1	-100.0%
Robbery	22	31	-29.0%
Extortion	4	17	-76.5%
Criminal Harassment	180	128	40.6%
Indecent/Harassing Communications	33	64	-48.4%
Utter Threats	321	270	18.9%
Occurrence Type	2019	2018	Increase/ Decrease
Arson	7	6	16.7%
Break & Enter	194	228	-14.9%
Theft Over	29	32	-9.4%
Theft of Motor Vehicle	82	77	6.5%
Theft Under \$5,000	378	353	7.1%
Theft FROM Motor Vehicles	150	248	-39.5%
Theft Under \$5,000 - Shoplifting	339	273	24.2%
Possession of Stolen Goods	10	9	11.1%
Fraud	314	288	9.0%
Mischief	330	311	6.1%
Landlord / Tenant	120	105	14.3%
Property Found/Lost	511	390	31.0%

# NUMBERS

## OTHER OCCURRENCES

Occurrence Type	2019	2018	Increase/ Decrease
Drug Violations	57	92	-38%
Alarms	542	568	-4.6%
Domestic Disturbance	851	778	9.4%
Suspicious Person	500	456	9.6%
Police Information	454	322	41.0%
Bomb Threat	1	1	N/A
Police Assistance	333	903	-63.1%
Noise Complaint	62	81	-23.5%
Bail Violations	530	533	-0.6%
Counterfeit Money	16	16	0.0%
Disturb the Peace	393	246	59.8%
Indecent acts	28	14	100.0%
Child Pornography	15	10	50.0%
Obstruct Public Peace Officer	6	10	-40.0%
Trespass at Night	3	1	200.0%
Fail to Attend Court	77	101	-23.8%
Breach of Probation	235	212	10.8%
Family Dispute	279	265	5.3%
911 call / 911 hang up	2054	1731	18.7%
Missing Person	207	184	12.5%
Mental Health Act	668	504	32.5%
Sudden Death	65	72	-9.7%
Person Check-In	428	362	18.2%
Unwanted Persons	300	298	0.7%
Neighbour Dispute	225	216	4.2%
Suspicious vehicle	112	113	-0.9%
Trouble with Youth	226	203	11.3%
Warrants	481	419	14.8%
By-Law	505	459	10.0%

911  
EMERGENCY



# TRAFFIC STATISTICS

2019 | 2018

938 | 591

BYLAW/ PARKING  
TICKETS ISSUED

2426 | 1633

PROVINCIAL  
OFFENCE  
TICKETS ISSUED

1056 | 1002

WARNINGS

179 | 157

CRIMINAL  
DRIVING  
OFFENCES

1428 | 1373

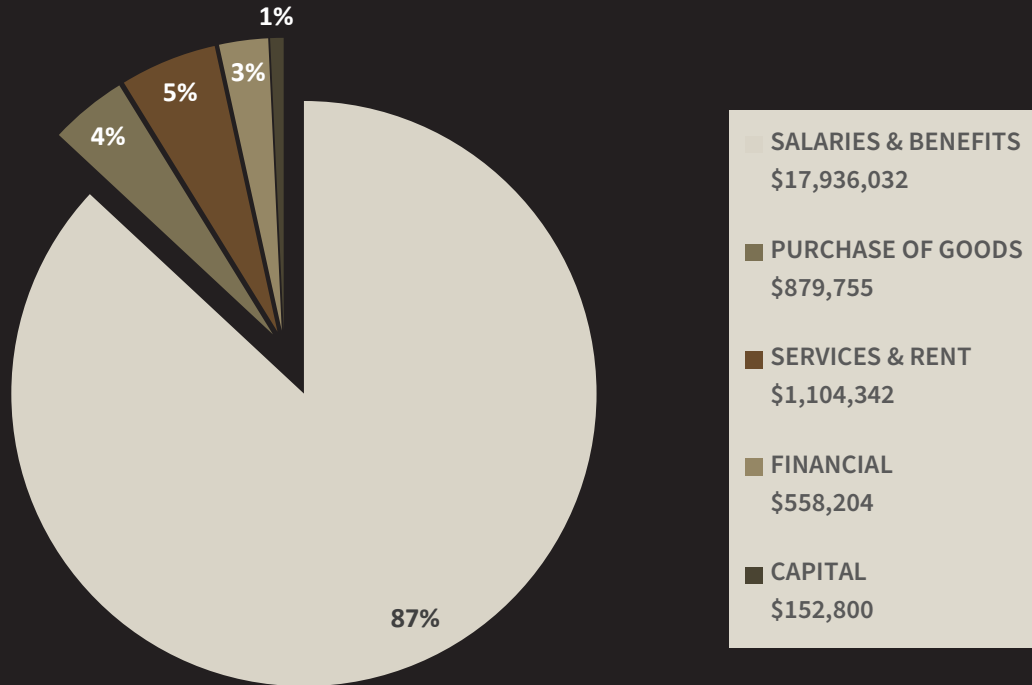
COLLISIONS

3 | 0

FATAL  
COLLISIONS



# POLICE BUDGET



Item	2016	2017	2018	2019
<b>Salary &amp; Benefits</b>	\$16,898,885	\$17,211,579	\$17,602,304	\$17,936,032
<b>Purchase of Goods</b>	\$840,284	\$878,440	\$863,174	\$879,755
<b>Services &amp; Rents</b>	\$1,043,830	\$1,055,346	\$1,076,444	\$1,104,342
<b>Financial</b>	\$501,572	\$573,993	\$568,716	\$558,204
<b>Capital</b>	\$60,250	\$116,000	\$109,200	\$152,800
<b>Total Expenditure</b>	\$19,344,821	\$19,835,358	\$20,219,838	\$20,219,838
<b>Revenue</b>	\$1,221,152	\$1,453,154	\$1,550,823	\$1,589,700
<b>Net Cost</b>	\$18,123,669	\$18,382,204	\$18,669,015	\$19,041,433
<b>% Change</b>	0.91%	1.43%	1.56%	1.99%

Empathy

SERVICE DE POLICE DE  
**CORNWALL**  
POLICE SERVICE

Integrity

SERVICE DE POLICE DE  
**CORNWALL**  
POLICE SERVICE

Respect, Empathy



# AWARDS &

ity, Respect, Empathy



CORNWALL  
POLICE SERVICE

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CORNWALL  
POLICE SERVICE

ity, Respect, Empathy



LE DE LA POLICE  
CES DISTINGUÉS

décernée à

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POLICE DE  
VALL  
VICE

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RECOGNITION

POLICE DE

# AWARDS & RECOGNITION

The 25th Annual Retirement & Recognition Evening took place on October 24th, 2019. The yearly event highlights recent CPS retirees and features awards for employee's years of service, community involvement, as well as awards of excellence. The following employees were recognized at the 2019 event.

## *Retirees:*



Detective Sergeant  
Marc Bissonnette



Sergeant  
Trevor Butler



Executive Assistant  
Mrs. Diane Gibeau

## *Police Exemplary Service - 20 Year Medal*

Detective Sergeant Rachel Carpenter *(pictured right)*  
Constable Anthony Joseph  
Detective Constable Jason Kilger  
Constable Jeffery Lalonde  
Inspector David Michaud  
Acting Staff Sergeant Tracey Pilon  
Sergeant Troy St. Germain



## *Community Spirit/Volunteerism*

Constable Jeff Lalonde  
Ms. Mylene Lacroix  
Special Constable. Robin Ruest  
Mr. Justin Bouchard

## *Dedication to Duty*

Ms. Helene Parthenais  
Constable Jeremy Pilon

## *Cornwall Police Association (CPA) Dedication Award*



Acting Staff Sergeant Robin McIntosh *(pictured left with members of CPA Executive, Dave MacLean and Austin Clark)*

## *Recognition*

Ms. Natalie Joyal of the Cornwall Collision Reporting Centre by Accident & Support Services Intl.  
Mr. Tony Petinella and Mr. Steven Welchner by the Cornwall Police Association

## *Long Service Awards*

### *- 30 Years -*

Detective Sergeant Marc Bissonnette  
Sergeant Trevor Butler  
Constable Constance Troutman

### *-20 Years-*

Constable Andrew Arbic  
Detective Sergeant Rachel Carpenter  
Constable Anthony Joseph  
Detective Constable Jason Kilger  
Constable Jeffery Lalonde  
Ms. Josée Lalonde  
Inspector David Michaud  
Sergeant Patrick Paquette  
Detective Sergeant Tracey Pilon  
Sergeant Troy St. Germain

### *-15 Years-*

Detective Sergeant Mark Anderson  
Constable Daniel Cloutier  
Inspector Chad Maxwell  
Mr. Danick Dumoulin

### *-10 Years-*

Constable Cody Casselman  
Constable Jayson DeMary  
Detective Constable Patrick Huygen  
Special Constable Emily Lemire  
Constable David Langlois  
Constable Michael Menard  
Constable Daniel Merpaw  
Constable Kimberley Norman  
Detective Constable Andrew Stephenson  
Detective Constable Scott Virtue

## *Cornwall Police Services Board Awards of Excellence*

### *Team Achievement*

Constable Justin Wheeler  
Constable Jeremy Pilon  
Constable Brian Synott  
Acting Sergeant Ryan Campeau  
Constable Andrew Stephenson  
Detective Sergeant Rachel Carpenter  
Acting Sergeant Dan Doyon  
Constable Dan Merpaw  
Constable Travis Bergeron  
Detective Constable Austin Clark  
Sergeant Mark Anderson  
Ms. Tasha Marcotte  
Constable Cody Casselman  
Detective Constable Scott Virtue  
Detective Constable James Lemoyre  
Constable Nygel Pelletier  
Constable Melanie Chartrand  
Constable Justin Lafleur  
Constable Elizabeth Crosby  
Detective Constable Jamie Day  
Ms. Rosanne Purcell  
Ms. Mylene Lacroix  
Ms. Meaghan Malloy  
Acting Sergeant Matthew Lemire  
Mr. Jason Pilon

### *Team Achievement*

Constable Jeff Wannamaker  
Constable Kimberley Norman  
Constable Richard Houde  
Constable Rodney Degray  
Constable Karley Pilon

### *Excellence in Investigation*

Detective Sergeant Marc Fortin  
Detective Constable James Lemoyre  
Detective Constable Scott Virtue  
Detective Constable Jason Kilger

### *Community Service*

Constable Daniel Cloutier  
Ms. Barbara Marchand

### *Dedication*

Staff Sergeant George Knezevic  
Sergeant Scott Coulter  
Acting Sergeant Dan Doyon  
Ms. Stephanie MacRae



# VISION

A safer Cornwall for all to enjoy.

# MISSION

The Cornwall Police Service, in partnership with the community, is committed to the pursuit of excellence and keeping our city safe.

# VALUES

In pursuit of our mission and vision, we believe in: preservation of life and property, teamwork, innovation, accountability, integrity, respect, professionalism, and empathy.





*INTEGRITY, RESPECT, EMPATHY*



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